

Fighting Hate

Seeking Justice

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April 28, 2011

YVONNE KAUSIN (202) 453-6022

AND UNITED STATES MAIL

Office for Civil Rights
District of Columbia Office
U.S. Department of Education
400 Maryland Avenue, S.W.
Washington, DC 20202

Re:

[REDACTED]

vs.

Durham Public Schools

To Whom It May Concern:

Please consider this letter or Memorandum filed on behalf of the high language learners ("HLL") students and their families against Durham Public Schools ("DPS" or "the District"). Complainants allege that DPS has discriminated against them on the basis of national origin and has engaged in practices that have the effect of discrimination in violation of Title VI of the Civil Rights Act of 1964 ("Title VI") and its implementing regulations at 34 C.F.R. § 100.36(a)(4). Complainants file this complaint in their individual capacities and on behalf of all other similarly situated students and their parents.

As set forth in the below Complaint, numerous discriminatory acts have occurred, including but not limited to, DPS's failure to provide adequate copies of maps and school assignment fields, and after reviewing complaints from the community, found extensive discrimination where gaps and omissions have resulted in a lack of educational opportunity for HLL students in unwanted in their neighborhood schools. DPS's actions also violated the requirements of educational achievement, education, a benefit, and services in general law.

Information for the District is as follows: Durham Public Schools, 1511 Cleveland Street,

The contact info

make we informed⁴ parents. Notification must be sufficient so that parents can receive information about the participation of their children in various programs. DPS currently employs only five interpreters who share the responsibility for fifty-three schools.⁵ According to the District's website, there are 6,080 DPS students who speak a language other than English at home, approximately 75% of whom are English proficient.⁶ Of those students, 5,16 are primary Spanish speakers.⁷

show that there are at least 6,080 households that are unable to communicate directly with their children's schools and only five employees who are

These statistics communicate directly

been offered the assistance of an interpreter and her calls are summarily dismissed.
e school in person receive no better treatment.

Parents who visit

circumstances, bilingual employees, primarily support and custodial
skew to stand in for qualified interpreters. This leads to
knowledge of the terms and concepts particular to the program and has not been trained
ays and/or most occasions, there is no
vying to interact with the public education system

Not only are parents unable to communicate with school staff about daily
activities, they are largely excluded from important school events.

The mother of a current Durham School for the Arts student and monolingual Spanish
speaker, reported that she has attended several parent-teacher conferences and other school events

in events in the same manner as English
has experienced similar

communicate with sta... off...
communicates and offers "more school training" in English
teacher, cattle calls for
wait their turn with an
ours waiting at Durham
arts just to be sent home without the opportunity to meet with the teacher

The parent of Durham School for the Arts student [REDACTED] was alarmed
to learn that her daughter had been struggling academically and behaviorally for most

In other cir
personnel, are
in confidentiality requirements. Thus, on most
one to assist the parent who is trying
to communicate with school staff about daily activities, they are largely excluded from important school events.

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At some schools, it is common practice to convene parent-
Spanish speaking families who are assembled at the same time for
interpreter. In February 2011, several LEP families spent long hours
and interpreter

Spanish speaking parents attempted to call the school to obtain information without success. According to [REDACTED] on LED parent, the school later sent a recorded message home to families regarding the incident but that information was provided in English only.

unable to obtain any information and out about the threat until after the incident. Although someone [REDACTED] did not fully understand speaking in English. When [REDACTED] school employee hung up on her, she never received an adequate explanation of what occurred or how

Middle School. Last fall Spanish speaking parents were regarding the crisis situation. [REDACTED] did not if the school day ended and her daughter told her about from the school had called her earlier that day, [REDACTED] what the school employee was saying because she was [REDACTED] stated that she did not understand English, the [REDACTED] To date, the parent has never received similar situations will be handled in the future.

Implement a System that Ensures that Translated into the Parent's Native

II. DPS Has Failed to Develop and Implement Important School Documents as per the Language.

equal Spanish speaking community, DPS are routinely ~~the~~ parent. Although DPS claims that several families, including those of ~~the~~

Despite the presence of a large monolingual population, the U.S. has failed to develop and implement a system by which written documents are translated and provided to the public in Spanish.

conveying even the most basic information. Parents do not receive translated report cards. Parents do not receive translated teacher notes. Parents do not receive translated progress reports. Parents do not receive translated notice of school activities, although these activities are brought to the attention of English pro-

In particular concern, the families report inadequate or absent translation even when children are placed with disciplinary suspension or expulsion. Some families receive no notice at all. Others receive notice in English which they cannot understand. In other situations, the documents are so poorly translated as to be unintelligible to the native reader. The District has also resorted to a hybrid approach meaning that the notice is written in English, produced in Spanish for one student, or regarding the disciplinary allegations is written in English. See, e.g., Educational File of [REDACTED] (standard suspension notice reprinted in Spanish but specific information as to disciplinary allegations written in English).



