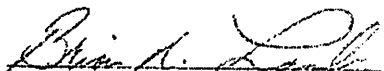


GENERAL TERMS AND CONDITIONS

This Basic Ordering Agreement (BOA) is governed by the following terms and conditions:

The Service Provider shall provide U.S. Implementation and Customer Support (ICS) at

understands that this BOA will become a public document when presented to the Service Provider's governing body for approval if required.



SHERIFF
[Redacted]



Shannon M. Ely
Section Chief-Contracting Officer

